

## Area Manager (MCS)

Cleanmax is Calgary-based commercial cleaning company providing healthy workplace solutions and total service packages for a large and distinguished clientele. Our reputation and corporate culture make Cleanmax a highly sought-after company and we are expanding to meet the need.

*Cleanmax Inc. is one of Calgary's leading commercial cleaning firms.*

*We pride ourselves on providing "healthy workplace solutions" for our clients, our staff and our management team.*

*Our Managers of Client Service are a group of caring professionals committed to ensuring excellence and Cleanmax is committed to ensuring they are recognized and rewarded for their efforts:*

- *One of the highest remuneration packages in the industry*
  - *Including expense & mileage accounts*
  - *Performance-based bonuses*
  - *Health & dental benefits*
- *Flexible hours & work days*
- *Opportunity for advancement*
- *Ongoing training and support*
- *Supported independence*
- *Project Services division to aid in periodic & specialized work*
- *Recognition & reward program to help you recruit & retain great staff*

A key component in providing a professional service package is the appointment of a Manager of Client Service (MCS).

The MCS manages all aspects of the service package:

- Providing client liaison
  - Listening and responding to client needs
  - Maintaining relationships with property managers building operators and building tenants
- Responding to client needs
  - Accurate assessment and delivery of services
  - Follow-up and quality control
- Ensuring the health and safety of workers and clients remains a top priority
- Looking after all financial aspects of the contracts
  - Labour costs
  - Supply and inventory control
- Managing cleaning staff
  - Hiring and pay rates
  - Training
- Working as integral member of a dedicated and productive team

If you have what it takes to be a great MCS, we'd like to hear from you!

**Please send your resume with cover letter and salary expectations to:**

Human Resources  
Cleanmax Inc.  
#1, 5925 – 12<sup>th</sup> Street SE  
Calgary AB T2H 2M3  
Email [careers@cleanmax.ca](mailto:careers@cleanmax.ca) or  
Fax to 541-0260